Ayuntamiento de Málaga

FORM FOR COMPLAINTS AND SUGGESTION

Área de Recursos Humanos y Calidad

Petitioner								
*Surname			*Birth Name			*Identification / Passport nº		
Type of Route	Address							District
Nº	Bis	Doorway	Stairs	Floor	Door	Km	ZIP Code	Telephone
Municipality			Province			*E-mail		

Complaint or Suggestion

☐ Complaint ☐ Suggestion ☐ Resident of Málaga ☐ Visiting Málaga

(*)Required information. If required, use back of paper for additional information.

The formulated complaints are in no way law abiding documents, and do not effect your rights in any way.

Málaga, _____, _____

Sign:_____

WE ARE GRATEFUL FOR YOUR COLLABORATION TO THE IMPROVEMENT OF THE MUNICIPAL SERVICES

According with the Spanish law 15/1999 of 13 December for Personal Data Protection, we inform you that the personal data will be included in a file owned by the City Council of Málaga. The purpose is the integral management of the complaints and suggestions systems and to deal with the corresponding Area, Organism or Town Council Company in order to solve the action required. Interested parties may exercise their rights of accessing, rectification, cancellation and opposition, sending a letter to the Servicio de Calidad y Modernización del Ayuntamiento de Málaga en Avenida de Cervantes, 4. 29016 Málaga.